

Cancellation Instructions

Consumers are entitled to a right of cancellation in accordance with the following provisions, whereby a consumer is any natural person who concludes a legal transaction for purposes that are predominantly neither attributable to their commercial nor their independent professional activity.

Right of Cancellation

You have the right to cancel this contract within fourteen days without giving any reason. The cancellation period is fourteen days from the day on which you or a third party nominated by you, who is not the carrier, took or has taken possession of the goods.

To exercise your right of cancellation, you must inform us (microgreenbox gmbh, Galgenau 39, 4240 Freistadt, Austria, email: info@microgreenbox.com) by means of a clear statement (e.g., a letter sent by post, fax, or email) of your decision to cancel this contract. You may use the attached model cancellation form for this purpose, although this is not mandatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of cancellation before the cancellation period has expired.

Consequences of Cancellation

If you cancel this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than fourteen days from the day on which we are informed about your decision to cancel this contract. For this reimbursement, we will use the same means of payment that you used for the initial transaction, unless you have expressly agreed otherwise; in no event will you be charged fees for this reimbursement. We may withhold reimbursement until we have received the goods back or until you have supplied evidence that you have sent back the goods, whichever is the earlier.

You have to send back or hand over the goods to us without undue delay and in any event not later than fourteen days from the day on which you communicate your cancellation of this contract to us. The deadline is met if you send back the goods before the period of fourteen days has expired. You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

We may withhold reimbursement until we have received the goods back or you have supplied evidence that you have sent back the goods, whichever is the earlier.

You have to send back the goods without undue delay and in any event not later than fourteen days from the day on which you inform us about the cancellation of this contract to:

microgreenbox gmbh
Galgenau 39
4240 Freistadt
Austria

The return of the goods must be made in suitable packaging for shipping.

Special provisions for freight goods (large appliances):

For goods which cannot be returned by post or parcel service (freight goods), you must organise and arrange the return transport yourself. The device must be safely packaged to prevent damage. Shipping via a freight company must be organised by yourself. Depending on the freight company, costs of up to EUR 200 (incl. VAT) or more may be incurred. You must make the goods available in their shipping packaging, freely accessible for return transport.

Cancellation Form

If you want to cancel the contract, please fill out this form and return it.

To:

microgreenbox gmbh
Galgenau 39
4240 Freistadt
Austria
Tel: +43 720 5100 88
Email: info@microgreenbox.com

I/We () hereby give notice that I/we () cancel my/our () contract of sale of the following goods ()/for the provision of the following service ()*

Ordered on () _____ / received on () _____

Name of consumer(s)

Address of consumer(s)

Signature of consumer(s) (only if on paper)

Date

(*) Delete as appropriate