

## Warranty statement

The manufacturer, microgreenbox gmbh, provides a **5-year warranty** on the **advertised product** (*Plantalytix fan models TT PRO and VK EC*).

The warranty period begins on the invoice date.

This warranty is valid throughout Europe.

The warranty covers the freedom from defects in the advertised product, including proper functionality and any material or manufacturing defects.

Should a defect occur during the warranty period, the manufacturer will, at its discretion, provide one of the following services under this warranty:

- Free repair of the product, or
- Free replacement with an equivalent item

### Exclusions

Warranty claims are excluded in cases of damage resulting from:

- Excessive contamination
- Improper handling
- Disregard of safety precautions
- Use of force (e.g. impacts)
- Unauthorised repair attempts
- Breakage due to dropping
- Water damage

### Conditions for Warranty Claims

To make a warranty claim, the manufacturer must be given the opportunity to assess the warranty case (e.g. by sending in the product).

Please ensure that the item is packaged securely to prevent transport damage.

A copy of the invoice must be enclosed with the warranty request, so the manufacturer can verify that the warranty period has not expired.

Without an invoice copy, the warranty claim may be refused.

If your warranty claim is valid, you will not incur any shipping costs – the manufacturer will reimburse return shipping charges.

### **Your Legal Rights**

This manufacturer's warranty does not affect your statutory rights under the contract of sale. Your legal warranty rights remain fully valid and are not limited, but rather extended by this warranty.

If the purchased item is faulty, you may contact us under your statutory warranty rights, regardless of whether a warranty case applies or not.

### **Warranty Registration**

To claim the warranty, you must register within 4 weeks from the invoice date. You may register by email or post.

#### **Registration via Email**

Send an email to: [sales@plantalytix.com](mailto:sales@plantalytix.com)

Please include the following information:

- Full name
- Email address
- Invoice number
- Product serial number

#### **Registration via Post**

Detach and fill in the form below in block letters and send it by post to:

*microgreenbox gmbh*  
*Galgenau 39*  
*4240 Freistadt*  
*Austria*

Please ensure sufficient postage. You are responsible for any postage costs.

If the warranty is not claimed through registration, only statutory warranty rights apply.

**After Registration**

Once registered, you will receive a certificate via email that entitles you to claim the warranty.

To use the warranty at a later date, email [sales@plantalytix.com](mailto:sales@plantalytix.com) and attach the certificate.

All further steps will be handled directly by our support team.

A valid email address is required to claim the warranty.

Please detach here (Print in block letters)

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Invoice number: \_\_\_\_\_

Serial number: \_\_\_\_\_

Email address: \_\_\_\_\_